MF Group Quality Policy

Purpose & Strategic Alignment

The fundamental aim of the quality policy for the Machined Fabrications Group (MFG) is to provide and maintain a Quality Management System (QMS) that serves as a direct driver of our **overall business objectives and strategic direction**. The QMS focuses on enhancing organizational performance, fostering resilience, and delivering customer satisfaction in a highly efficient manner.

Core Commitments

- **Value & Satisfaction:** Enabling the companies within the MFG to provide products and services that deliver a consistently high level of Customer Satisfaction through efficient, effective, and reliable execution.
- **ISO 9001:2026 Compliance & Continuous Improvement:** Top Management from all companies within the MFG is fully committed to complying with the requirements of **ISO 9001:2026** and will ensure the QMS is continually improved through innovation, data analysis, and proactive change management.
- **Quality Culture & Ethical Behaviour:** Top Management accepts full accountability for fostering, demonstrating, and promoting an active **quality culture** and upholding the highest standards of **ethical behaviour** across all levels of the group. Leadership will actively support, empower, and encourage all personnel to contribute directly to the effectiveness and health of the QMS.

Contextual Adaptation & Stakeholder Integration

- **Dynamic Context:** This policy is a live strategic tool. It will be continually adapted based on regular monitoring of internal and external contextual issues—explicitly evaluating **environmental and climate-related risks or opportunities** where relevant to our operational resilience.
- **Interested Parties:** The standard will be evaluated against the shifting needs, expectations, and requirements of our customers, regulators, employees, and other relevant stakeholders.

Data-Driven Objectives & Risk-Based Thinking

- Top Management utilises empirical data gained from the marketplace, customer evaluations, and external environmental factors to define the organization's Quality Objectives.
- In line with balancing operational risks with proactive market advantages, these objectives will be structured to separately address defensive risk mitigation and the pursuit of growth opportunities.
- These objectives will be reviewed periodically for continued effectiveness during formal **Management Review Meetings**.

QMS Awareness & Communication

- **Personnel Awareness:** The management team will establish and monitor channels to ensure this policy, the QMS processes, and the underlying expectations regarding **quality culture and ethical conduct** are understood and practiced by all personnel.
- **External Transparency:** A copy of this Quality Policy will be prominently displayed within each company site and transparently communicated to external stakeholders via our website.
- **Suitability Review:** This policy will be subject to periodic review by Top Management to ensure its continued alignment with the group's primary strategic vision and business context.



General Manager