

Quality Policy

The quality policy of The Machined Fabrications Group is to provide and maintain a **Quality Management System (QMS)** that focusses on improving the organisations performance and delivering customer satisfaction in an efficient manner thus:

- Enabling the company to provide products and service which give a consistently high level of **Customer Satisfaction** by delivering in an efficient and effective manner.
- The Operations Manager and Management Teams' are committed to complying with the requirements of ISO 9001:2015 and will ensure the QMS is continually improved.
- The quality policy will be subject to change based on the ongoing monitoring of internal and external contextual issues and the needs of interested parties/stakeholders.
- Top Management use data gained from the market place, customers' and other external sources to define the organisations **Quality Objectives**. These objectives will be reviewed periodically during Management Review Meetings.
- The means by which this policy and the **QMS** are communicated to and understood by all personnel within the organisation is established and will be monitored by the management team. A copy of the Quality Policy will be prominently displayed within each company and communicated to external sources via the respective websites.
- This policy will be subject to periodic review to ensure its continued suitability.

Operations Manager

Process:	MP03	Title:	Quality Policy			
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